

INMATE PHONE SERVICE

Inmates cannot receive incoming phone calls.

There are phones in each cell. Inmates can make outgoing phone calls.

Inmates can purchase phone cards from the jail or can make collect calls.

To receive calls from the Fergus County Jail, you must use a touch-tone telephone.

1. When you answer, you will hear a computerized voice. Wait for the voice to finish speaking, and then follow the instructions to accept, decline or block the call.
2. If you do nothing or select the option to decline the call, the phone will hang up without a charge to your telephone number.
3. If you choose to accept the call, begin speaking after selecting this option.
4. The call will either appear on your local telephone company bill or an invoice directly from Correctional Billing Service. If using a prepaid account you will not receive an invoice. The charge will be deducted directly from the money prepaid.

To avoid being disconnected:

Don't:

- Transfer the call
- Put the call on Hold
- Use or answer Call Waiting
- Use a cell phone and/or cordless phone
- Press extra numbers on the keypad
- Stop your conversation for any length of time
- Try to make any kind of 3-way call

Money may be left at the jail to be deposited in the inmate's account but the inmate must make the request to purchase phone cards.

We do not accept checks for the purchase of phone cards.